



Where Are My Meds?



WHERE ARE MY MEDS?

It takes **both** the facility and the pharmacy to be successful.

Lets take a look at what we can do in the facility to assist the ordering and receiving process.

If the basic pieces are in place, then the issues can be quickly resolved by identifying where it failed.



WHERE ARE MY MEDS?

What the facility can do to ensure timely delivery

- ✓ **Know the pharmacy cut off times**
- ✓ **Know what to do if it is after cut off time.**
- ✓ **Keep your fax confirmation until drugs arrive.**
- ✓ **Know when to expect deliveries**
- ✓ **Check in orders timely**



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What the facility can do to ensure timely delivery

- ✓ **Know what is in the EDK**
- ✓ **Know how to request a STAT delivery or drop shipment**
- ✓ **Know how to contact the pharmacy**
- ✓ **Know how to escalate an issue**
- ✓ **Identify a facility Pharmacy Champion**



Questions or Comments

